

9:00 AM - 12:00 PM: Trends in Maintenance

Our Industry is not what it used to be and if you want to know what is changing in the Industry for our Service Teams, especially during and after the pandemic, what technology is currently available, and what the future of Maintenance is going to look like then this is a session for you.

You will learn the new trends in personnel, technology, tools and equipment that make everything on site easier and help get service work done faster and better than ever.

If you want to know what changes to make at your property or for your company over the next few years this session is highly recommended. I guarantee you will be glad you attended this session.

- Personnel changes in the industry and where to find new employees and retain them.
- The new technology that will help your team get more done in less time
- How service expectations are different and what the newer generations want and expect

Who should attend? Property Managers, Service Managers, Supervisors, Regional Managers, Vendors, Independent Owners, Assistant Managers, Bookkeepers, Technicians, Aspiring Technicians, Groundskeepers, Porters, and Anyone that wants to improve the way service is delivered and lead the competition in the future.

Speaker: Mark Cukro (Plus One, Inc. - Service Team Training)